August 13, 2025

Greetings Credit Union Partners,

The deadline for completing the VA agent validation process in VA PPM system is quickly approaching. Validation must be completed on or before September 1st, 2025.

VA has provided some valuable information in the below notice sent to lenders and agents this past Monday. In this notice you will also find various links, including the PPM Training series site which including FAQs. It also includes a link to register for a webinar called "The Annual Validation session" taking place August 21st, 2025 from 3-4 PM EST. Since all of you will be completing the validation process only, this webinar should be very helpful. Please register as soon as possible before it fills up.

Some things to remember before you are able to complete validation in PPM:

- Your institution must have a valid UEI (Unique Entity Identifier) through SAM (System for Award Management". The Notice below provides information on how to obtain your number on Sam.gov and also a link with information on how to register for a UEI if you do not have one**. You cannot complete the validation process without a UEI number.**
- You will need to register for an "ID.me "account to access PPM. This process requires some personal information and documentation. There is no work around for this.
- You will need to set up VA Relationship Manager(s) (VARM) before you can complete the validation process.
- You will need a valid PIN number to get access to PPM. You will need to submit a help ticket to the Service Now Portal (link below).
- The validation process in PPM **does not** require payment of the $100 fee you have sent to MFM. MFM will pay this fee when we process your renewal.

We hope this information is helpful. We have recently had success when calling VA for questions in the process. The number is 877.827.3702, option 2.

Having trouble viewing this email? [View it as a web page]

VA | U.S. Department of Veterans Affairs

Greetings,

Loan Guaranty Service (LGY) requires all lenders to complete an Annual Validation (supervised and non-supervised lenders without Automatic Authority) or Renewal (non-supervised lenders with Automatic Authority) of their lender account in the Program participant Management system (PPM). Your company's Annual Renewal or Validation is **due by September 1, 2025**.

The Annual Validation or Renewal includes a review of the lender's profile information, points of contact, underwriters, Staff Appraisal Reviewers, and sponsor-agent relationships, if applicable, by the lender's designated VA Relationship Managers (VARMs).

All lenders, including those who act *only* as independent mortgage brokers and agents are required to have a registered and active Unique Entity Identifier (UEI) in Sam.gov prior to submitting their Annual Renewal or Validation application in PPM.

Here are some tips for navigating registration through SAM.gov:

- Lenders can check their UEI status in SAM.gov by using the Entity Status Checker.
- If lenders need assistance obtaining a UEI, SAM.gov provides a list of resources.
- If the lender's UEI is in 'ID Assigned' status, you will need to follow registration guidance to register an entity.
- If the lender's UEI is in 'Active Registration' status, then your registration is acceptable to LGY.
- The registration review by SAM.gov may take up to 10 business days, which may result in the lender's PPM application expiring, after which they will need to start a new application.
- For questions regarding the UEI registration process, please contact SAM.gov at 1-866-606-8220.

Please note that lenders who do not complete the Validation or Renewal will be deactivated in VA . If deactivated, lenders will have the ability to reactivate.

Reminder: Register today for one of LGY's remaining Annual Renewal or Validation webinars! Select the one of the links below to register:

The Annual Renewal sessions

- Session 1: August 12, 10-11 am EDT
- Session 2: August 19, 3-4 pm EDT

The Annual Validation session

- Session 2: August 21, 3-4 pm EDT

For additional PPM guidance, visit the PPM Training Series Site. Regular release notes for all LGY Systems are posted to the Technology Knowledge Center. Please contact LGY through the ServiceNow Portal for questions or general inquiries (Select 'Contact LGY', log in, then select the "Lender or Real Estate Professional" category and click the 'Eligibility/Origination form). For technical support, submit a SNOW ticket via https://yourit.va.gov/va, selecting PPM as the system with which you are experiencing issues.

Sincerely,

Loan Guaranty Service

If you know a Veteran who is in crisis, call the Veterans Crisis Line by dialing 988 then press 1.
